



## Checked Baggage Allowance FAQ (Appendix A)

Effective for bookings from November 1, 2019, Royal Brunei Airlines will introduce RB Super Saver fare to our fare family. This will enable passengers to choose the most suited fare type for their travel needs. In line with this, there will be a revision to the checked baggage allowance and Royal Skies mileage accrual.

### What is the checked baggage allowance on Royal Brunei Airlines flight?

Checked baggage allowance will remain the same for tickets purchased before November 1, 2019. For tickets booked and issued on/after November 1, 2019 and travel on/after November 1, 2019, the following new checked baggage allowance applies:-

New Baggage Allowance (KG)						
Routes	RB Super Saver	RB Saver	RB Value	RB Flexi	Business Saver	Business
RBD	A, O, V	S, R, Q	X, U, W, M	T, K, N, L, H, B, Y	D	C, Z, J
Inter-Borneo Destinations	15	15	15	15	40 (except RB Link operated flight)	40 (except RB Link operated flight)
All destinations (except above)	20	25	30	30	40	40

\*\* Free checked baggage allowance for infant (under 2 years old) is 10kg and one collapsible stroller \*\*

### What is the cabin baggage allowance on Royal Brunei Airlines and RB Link flights?

Business class guests are entitled to two (2) pieces of cabin baggage. Each piece should weigh no more than 7kg and the combined weight of both pieces should not exceed 12kg.

Economy class guests on Royal Brunei Airlines and RB Link flights are entitled to one piece of cabin baggage not exceeding 7kg.

For more information on dimensions and weight, please visit our [Cabin Baggage](#) page.



## **Revision to Baggage Allowance FAQ**

### **How can I see my checked baggage allowance?**

When making your booking online, we display your checked baggage allowance during the booking flow. When your booking is confirmed, you can find this information on your e-ticket, in manage my booking and on our [baggage information page](#) on this website.

### **How can I pre-purchase extra baggage allowance?**

You can purchase extra baggage allowance up to 24hours before departure through Manage My Booking or no later than 4 hours prior to scheduled departure through any of our offices.

### **If I am travelling on a connecting flight (layover) to/from inter-Borneo destinations, what is my checked baggage allowance?**

For example, if you purchased RB Super Saver fare and travelling from Kota Kinabalu to London or vice versa, 20kg checked baggage allowance will apply. Please note that connecting flight must be in one itinerary and not booked separately.

*Note to reservation: Kindly refer to CSN 046-19 with regards to passenger with journey break (which may cause baggage allowance to sectorised)*

### **I have already booked my ticket before November 1, 2019 for travelling after November 1, 2019, will my existing free baggage allowance be affected?**

Passengers who have already purchased tickets before the effective date of the new policy are still eligible for the standard baggage allowance as of their existing tickets.

### **I am a student, will this revision affect the additional student checked baggage allowance of 15kg?**

The revision does not affect the additional checked baggage allowance for students. This privilege is strictly applied for students travelling to/from their place of study.



**Students must be able to prove this by showing a letter of admission, student ID, etc. Kindly note that existing terms and condition applies to this benefit.**

**If I would like to bring sports equipment during my travel, am I affected by this revision?**

**Yes. From November 1, 2019, all sports equipment will be included within the free checked baggage allowance.**

**My ticket was issued before November 1, 2019. What happens when I make changes to my ticket after the date?**

**If you have not flown at all and make a change that results in a revalidation of your ticket – such as change of date and no fees are incurred, then the existing checked baggage allowance will remain.**

**If you have not flown at all and make a change that results in reissuance of your ticket – such as change of date that results in a change in fare or incur any fees – the new checked baggage allowance will apply.**

**Can I pre-purchase if I require extra baggage allowance?**

**Yes, you may plan ahead to save time and money on all your baggage needs with prepaid baggage option at a discounted rate off the airport price.**

**For more information on prepaid baggage rates, please click [here](#)**

**For FAQ on prepaid baggage, please click [here](#)**

**Am I able to check in perishable items (e.g. seafood) if I am connecting to / from an RB Link flight operated by an ATR aircraft?**

**For connecting flights to/from RB Link destinations operated by ATR, passengers must carry the perishable items as hand carry baggage and is counted towards the hand-carry/cabin baggage allowance of 7kg.**

**Perishable items must be properly packed using a box with dimension that is approximately 40cm x 26cm x 17cm and properly sealed.**



## REVISED EXCESS BAGGAGE RATES (per KG):

From/To	Brunei	Zone A	Zone B	Zone C	Zone D	Zone E
Brunei	-	USD 9	USD 13	USD 20	USD 35	USD 45
Zone A	USD 9	USD 18	USD 22	USD 29	USD 44	USD 54
Zone B	USD 13	USD 22	USD 26	USD 33	USD 48	USD 58
Zone C	USD 20	USD 29	USD 33	USD 40	USD 55	USD 65
Zone D	USD 35	USD 44	USD 48	USD 55	USD 63	USD 72
Zone E	USD 45	USD 54	USD 58	USD 65	USD 72	-

Note: Zone A – Borneo; Zone B – ASEAN; Zone C – North Asia; Zone D – Long Haul (Dubai, Melbourne and Brisbane); Zone E – Extra Long Haul (London)

## REVISED PREPAID BAGGAGE RATES:

Passenger may purchase baggage in advance with discount up to 55% from excess baggage rate.

	5 KG	10 KG	20 KG	35 KG
Discount from excess baggage rate	Up to 55% from excess baggage rate			

## How do the changes to baggage allowance affect Royal Skies members?

If you are a Royal Skies Gold or Silver member, you will continue to enjoy the extra check-in baggage allowance in accordance with your membership tier. Mileage accrual and relevant conditions will be revised to the following:-

Fare Family	RB Super Saver	RB Saver	RB Value	RB Flexi	Business Saver	Business
RBD	A, O, V	S, R, Q	X, U, W, M	T, K, N, L, H, B, Y	D	C, Z, J
<b>ROYAL SKIES</b>						
Mileage Accrual	30%	60%	90%	120%	150%	175%
Miles eligible for tier qualification	YES	YES	YES	YES	YES	YES
Sector eligible for tier qualification	NO	NO	NO	YES	YES	YES
RS Upgrades	NO	NO	NO	YES	N/A	N/A



**Where do I find information on whether an item I wish to pack is prohibited?**

**You may find prohibited and restricted items on [Baggage Prohibition and Restrictions](#)**