



UIA Ancillary Services

Help your customer to make the best trip ever!



Ancillary Services



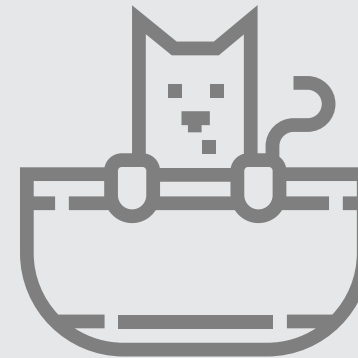
Meal



Seat



Baggage



Pets



UM service

< Available ancillary services in your GDS

Amadeus/Galileo/Apollo/WorldSpan

- 1.1. PRE-PAID BAGGAGE (PDBG)
- 1.2. ANIMAL IN HOLD (AVIH)
- 1.3. UNACCOMPANIED MINOR (UMNR)
- 1.4. ANIMAL IN CABIN (PETC)
- 1.5. SPECIAL MEAL (bulk of services)
- 1.6. SPORTING EQUIPMENT (SPEQ)
- 1.7. OVERWEIGHT BAG (UP TO 32KG)
- 1.8. OVERSIZED BAG UPTO118LI 300CM
- 1.9. BICYCLE TRANSPORTATION (BIKE)
- 1.10. SPORTING FIREAMRS (WEAP)
- 1.11 PET IN HOLD BIG (AVHH)
- 1.12. PRE RESERVED SEAT

>
GGAIRPS

UKRAINE INTL AIRLINE EN 25OCT17 0708Z

--- -- WELCOME TO UKRAINE INTERNATIONAL AIRLINES INFO PAGES --

U I A

TITLE *****	TYPE *****
CONTACTS/AGENTS	MS32
LUGGAGE	MS43
MEALS	MS57
CHECKIN	MS107
PREFERRED SEAT	MS126
GROUPS	MS135
UPGRADE	MS144
UMNR	MS152
ANIMALS	MS161

Marketing and sale support

- 1) Preflight reminders
- 2) E-ticket
- 3) Boarding pass
- 4) Advertising onboard
- 5) Meals Catalogues
- 6) Info fliers attached to the ticket
- 7) Manage my booking feature
- 8) Updated AIS pages in GDS

UIA Meals Pre-order
flyuia.com

Enjoy our selection of mouthwatering meals made to satisfy the most demanding tastes. What are you waiting for? Choose and book your favorite meal at least 36 hours prior to the scheduled departure time and get your priority service onboard.

Bon appétit!

Detailed information can be found at www.flyuia.com or UIA ticket offices worldwide.

Попереднє замовлення страв МАУ
flyuia.com

Ми підготували для вас страви, які здатні задовольнити найвибагливіші смаки. Не зволікайте! Замовляйте улюблену страву за 36 годин до вильоту та насолоджуйтесь першочерговим обслуговуванням на борту.

Смачного!

Детальну інформацію можна знайти на веб-сайті www.flyuia.com або в касах МАУ по всьому світу.

25 DREAMS BECOME REALITY
Look for details at flyuia.com. Licensee UIA-SSAU/JW № 505921 from 27.06.2012.

UKRAINE INTERNATIONAL AIRLINES
UUA



Ancillary Services



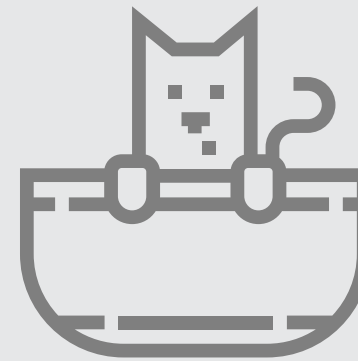
Meal



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Pets



UM service

< Pre-ordered Meal service

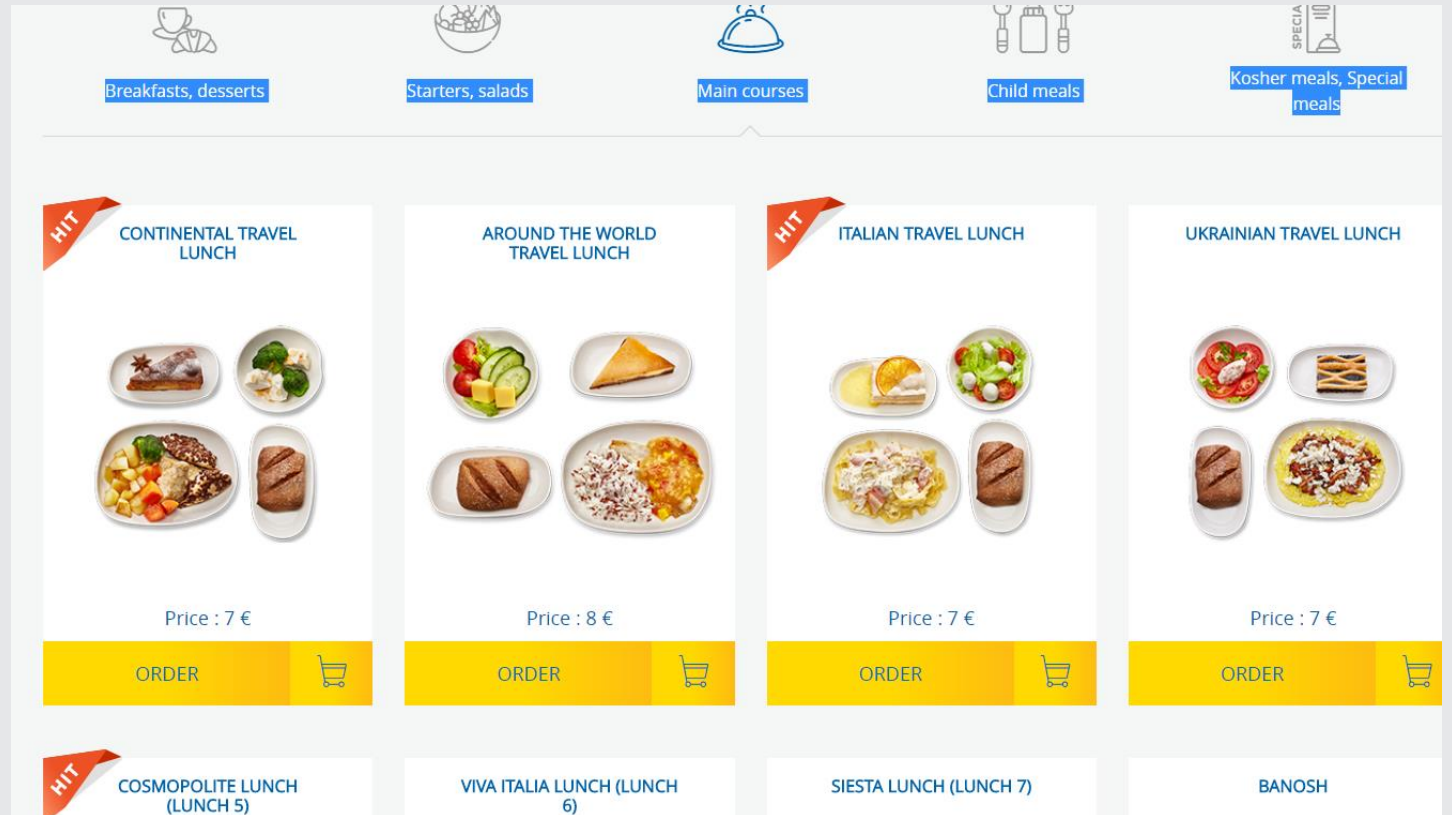
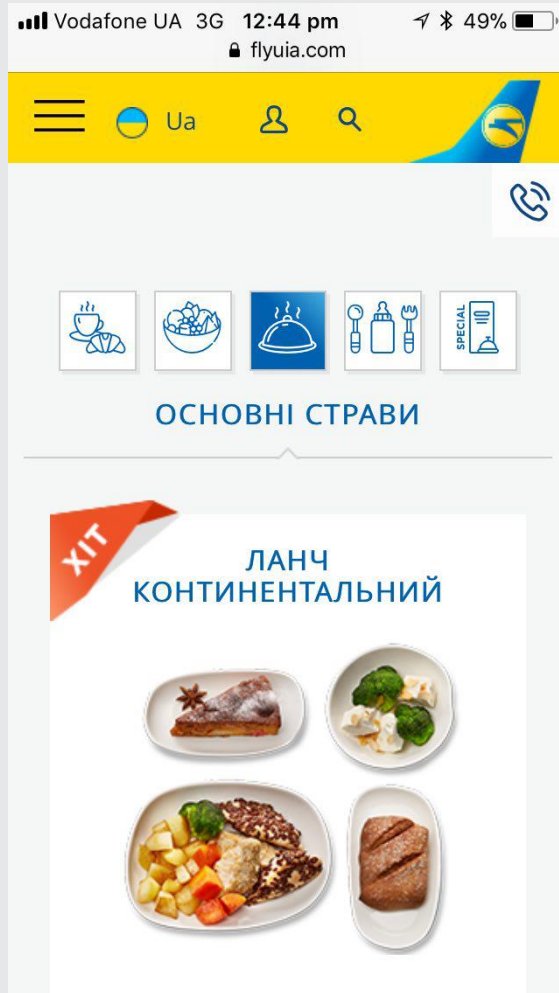
Pre-payment of meal is carried out not less than 36 hrs before scheduled time of flight departure except KSML (not less than 48 hrs) by issue of EMD.

Meals can be pre-ordered in Economy Class on UIA scheduled flights (operated under the PS001-999 codes).

Recently UIA has updated its preorder menu. We have updated our meals list and now each set-meal includes a drink.



Website both for PC and mobile



Ancillary Services



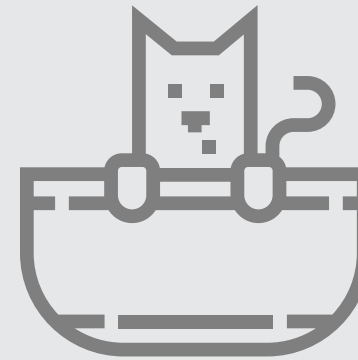
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UM service

< **Seat selection**

Economy class passengers may choose seats on board for an extra fee.

The EMD is issued for this service.

The reservation system specifies the SSR RQST with the paid seat and the EMD number.

Service advantages

Passenger can be sure to sit next to travel companions.

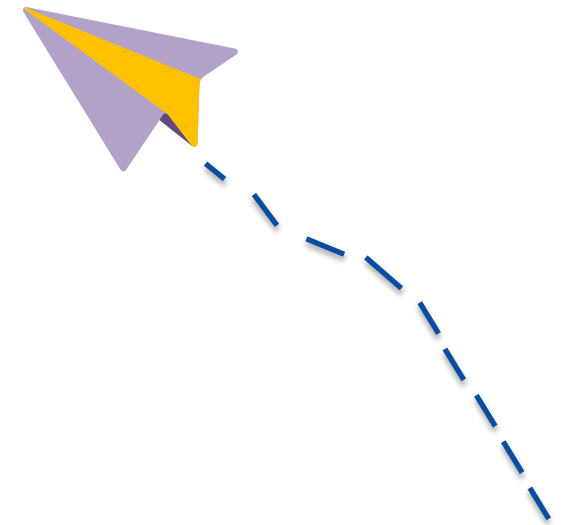
Passengers can choose preferred seats with more legroom, favorite window or aisle seat etc.





Advance seat selection fees

Flight	Economy class first row seat	Emergency row seat	Front of the cabin seat (2nd-3rd rows)	Window / aisle seat	All other seat
Domestic	€ 9	€ 9	€ 6	€ 4	€ 4
Medium-haul	€ 13	€ 13	€ 9	€ 6	€ 4
Long-haul		€ 35	€ 15	€ 13	€ 9



Extra baggage

Passengers travelling on UIA regular flights can pay for their excess baggage in advance.

Pre-payment is available for baggage extra pieces, baggage extra weight and oversize.

50% discount is available when EMD is issued not later than 24 hours before scheduled departure and applicable to a carriage of all types of extra baggage including carriage of cats and dogs in a cabin.

EMD is not transferable to other person. In case of flight or date of departure change, the EMD must be revalidated according to the new date of departure.



Ancillary Services



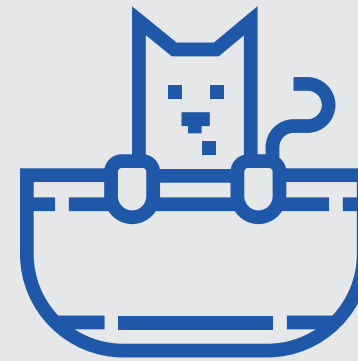
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UM service

< Travelling with pets

PETC

Dogs / cats in the cabin: weight of the container with an animal – up to 8 kg, container size up to 115 cm (length + width + height).

AVIH

Dogs / cats in the hold: weight of the container with an animal – up to 75 kg, maximum dimensions: 110 x 75 x 75 cm.

UIA transports only dogs and cats. Other animals must travel as cargo: cargo@flyuia.com



Ancillary Services



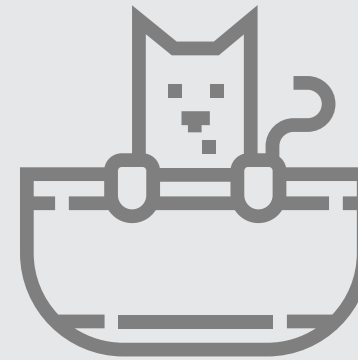
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UM service

Unaccompanied minors

Passengers between the ages of 5 and 16 years may travel on UIA regular flights without an adult escort using our special services.

UM service includes:

- Standard checked baggage and hand luggage allowances according to service class and fare rules. Standard excess baggage fares apply.
- Meals (in all service classes).



Parents/Guardians are fully responsible for preparing all the required documents for their child.

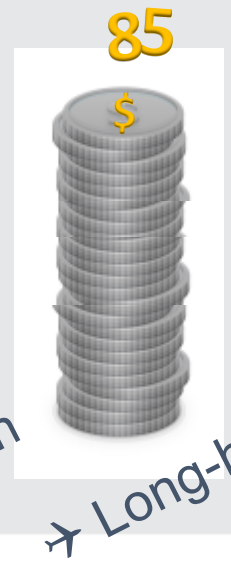
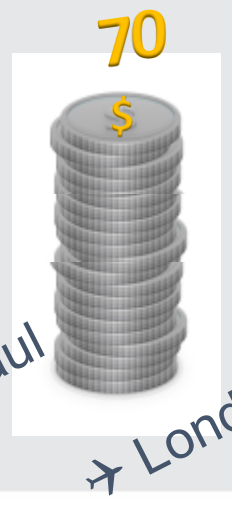
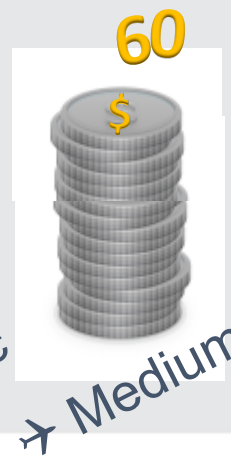
< Unaccompanied minors

Reservation procedures:

- Make the flight reservation
- Send the request for carriage of unaccompanied minor using SSR code UMNR to ensure that all airlines concerned have specifically agreed to participate in UM's carriage.



→ Issue EMD



Thank you for your attention.

May any further questions arise, we are more than happy to assist you and your customers.



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UIA