

To: All Customer Service Sales offices

Revised Baggage Allowance, Excess Baggage & Prepaid Baggage Rates

Effective 1st November 2019, Royal Brunei will be introducing RB Super Saver fare to our fare family. In line with this, Royal Brunei has revised the checked baggage allowance across all the short haul and long haul routes.

The new baggage allowance for economy class is now decentralized and will be in accordance to individual fare tier as per below. Kindly refer to the attached FAQ for the revised excess baggage. Passenger may purchase excess baggage in advance (prepaid) with discount up to 55% from the excess baggage rate.

Additionally, sport equipment will be included within the checked baggage allowance. For Royal Skies mileage accrual, kindly refer to Appendix A on FAQ on revised baggage allowance information.

This change applies to all tickets and EMDs issued on/after 1st November 2019.

New Baggage Allowance (KG)						
Routes	RB Super Saver	RB Saver	RB Value	RB Flexi	Business Saver	Business
RBD	A, O, V	S, R, Q	X, U, W, M	T, K, N, L, H, B, Y	D	C, Z, J
Inter-Borneo Destinations	15	15	15	15	40 (except RB Link operated flight)	40 (except RB Link operated flight)
All destinations (except above)	20	25	30	30	40	40

****Free checked baggage allowance for infant (under 2 years old) is 10kg and one collapsible stroller.****

END OF NOTICE

Issued by Customer Service – Training & Standard Procedure